

FOR OUR **FUTURE**

Our new internal comms strategy marked an evolution in our processes, efficiency, workstreams and even the language we use. We consolidated all our efforts into 8 distinct 'threads'; together they have driven genuine cultural change across the business.

DRIVING our business growth

UNLOCKING our people potential

UNDERSTANDING our clients and customers

IMPROVING our sustainability

ELEVATING our services

OPTIMISING our supply chain

HARNESSING our technology

MAXIMISING our data assets



Key Outcomes

Employee turnover reduced by

50%

Employee engagement increased to

92%

Achieved Investors in People

Gold Standard

87%

of employees understand the vision & objectives



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